

American Family Prepaid Legal

Hello,

I am Matthew W. McIntyre CEO of Puritan Financial Companies.

Puritan Financial Group has been approved by the United States Federal Bankruptcy court as the owner of the assets of American Family Prepaid Legal. We have placed in this web site a section for frequently asked questions "FAQ".

You can reach us at our toll free phone number 1-800-513-3243. Simply tell us you were an American Family Prepaid client, and you will be helped by our courteous client service department. We look forward to servicing your administrative and financial needs.

Sincerely,

A handwritten signature in black ink, appearing to read "Matthew W. McIntyre", is centered on a white rectangular background.

Matthew W. McIntyre, CEO

Frequently Asked Questions

"FAQ"

Q. Is American Family Prepaid Legal, Inc. out of Business?

A. Yes American Family Prepaid Legal, Inc. filed for bankruptcy.

Q. Who will help me now that American Family Prepaid Legal, Inc. is out of business?

A. On September 26, 2008 Puritan Financial Group was approved by the US Federal Bankruptcy court to service the clients of American Family Prepaid Legal, Inc.

Q. I invested money with representatives from American Family Prepaid

Legal, Inc. in annuities, is my money safe?

A. Please contact us at Puritan 1-800-513-3243 we will send a representative to you to determine your individual situation and help you in any way we can.

Q. I have received calls from other companies regarding my estate plan saying that they are the people I need to talk to.

A. You may be talking to the same group who put the company in bankruptcy. Only Puritan was approved by the Federal court to service you and help your family.

Q. Are all the American Family Prepaid Legal, Inc. clients now covered by service with Puritan?

A. Puritan is approved by the court to deal specifically with clients in Ohio, Michigan, Pennsylvania and Indiana approximately 17,500 clients in all.

Q. Who is Puritan Financial Companies?

A. We are a Financial Holding Company that owns and operates; Puritan Life Insurance Company, Puritan Financial Group, Inc., Puritan Brokerage Services, Inc., and Puritan Investment Advisors, Inc.

Puritan currently has close to 50,000 client households that we help and over 75,000 clients.

Q. How soon can you look at my situation and determine if our situation is ok?

A. We can usually send a representative to you in as little as 1 day notice, sometimes depending on the number of clients in your area it may take us longer.

Q. What do I do now?

A. We will contact you to arrange for a mutually convenient time to

meet with you either at our office or in your home. If you feel that you would require immediate assistance please call us at 1-800-513-3243.

Q. I am owed a refund by American Family Prepaid Legal, Inc., will Puritan be liable for the refund or any action by American Family Prepaid Legal, Inc.

A. No Puritan only purchased the assets and is responsible for the service going forward.

Q. I feel that I may have been harmed by American Family Prepaid Legal, Inc. what do I do?

A. Please call Client Services at 1-800-513-3243 and we will assist you when possible or direct you to the proper authorities.

FactSheet

In light of recent events, we feel it is our duty to give you **clear, honest** and **simple facts** to what is going on so that you can have peace of mind.

Here are the facts regarding the letter we sent to you from Puritan Financial Group and United States Federal Bankruptcy Trustee Tom Casey on October 6, 2008.

Fact 1. On November 12, 2007 American Family Pre Paid Legal filed for Bankruptcy.

Fact 2. On September 26, 2008 the Federal Bankruptcy Court approved Puritan Financial Group as a good faith Purchaser of assets of American Family Pre Paid Legal.

Fact 3. When you go to American Family Prepaid Legal website at www.americanfamilylegal.com you are directed to Puritan, the rightful and lawful owner of the assets of American Family Pre Paid Legal.

Fact 4. We put all truth in writing. We understand that there are “Firms” and various individuals alleging that they are truthful and we are not. Simply ask where their letter is from the United States Federal Court and ask them to show it to you.

Fact 5. When you call Puritan Financial Group you will talk to a live Customer Service Representative that can and will give you the simple truth. Client Services can be reached at 800-513-3243.

Fact 6. Puritan Financial Group will not engage in false and misleading letters or use scare tactics to confuse or frighten people, especially Senior Citizens.

Fact 7. Puritan Financial Group is a licensed corporation in your state and registered with the Secretary of State, licensed with the proper insurance regulators and a member in good standing with the Better Business Bureau.

Fact 8. Puritan believes in, and practices the Golden Rule.

There it is folks we have spoken the truth. We remain committed to helping you and your family with administrative help and any retirement or financial updates that you and your family may need.

Again please call us, we have over 50,000 client households and we are honored to serve you.